

Privacy Policy

Information that is gathered from visitors

In common with other websites, log files are stored on the web server saving details such as the visitor's IP address, browser type, referring page and time of visit. Cookies may be used to remember visitor preferences when interacting with the website. Where registration is required, the visitor's email and a username will be stored on the server.

How the Information is used

The information is used to enhance the visitor's experience when using the website to display personalised content and possibly advertising. E-mail addresses will not be sold, rented or leased to 3rd parties. E-mail may be sent to inform you of news of our services or offers by us or our affiliates.

Visitor Options

If you have subscribed to one of our services, you may unsubscribe by following the instructions which are included in e-mail that you receive. You may be able to block cookies via your browser settings but this may prevent you from access to certain features of the website.

Cookies

Cookies are small digital signature files that are stored by your web browser that allow your preferences to be recorded when visiting the website. Also they may be used to track your return visits to the website. 3rd party advertising companies may also use cookies for tracking purposes.

Accommodation Bookings - Terms and Conditions

Check in: From 2pm onwards. For arrivals after 6pm please notify the Park to arrange a key collection and late check in details.

Check out: By 10am on the day of departure.

Office hours: The Office is open 8:30am to 5:30pm weekdays, weekends and Public Holidays.

Deposits: A deposit of minimum first nights' tariff is required at time of booking to confirm your stay.

An additional deposit may be required during peak periods.

Payments: The balance of your account is payable on arrival and any additional charges incurred during your stay are payable direct to the park and must be settled prior to your departure.

Pricing: All pricing is in Australian Dollars and includes GST (where applicable) and are subject to change without notice due to seasonal and other variations. Prices are based on two persons occupying sites/cabins; extra person rates apply for each additional person.

Changes to Bookings: Bookings can be moved; however, prices may change depending on the new booking period. Deposits paid can be held on client accounts for a maximum of 12months. Please note, if you do not rebook within the 12 months period your deposit will be retained by us.

Minimum Age: You must be 18 years or older to make a reservation. Persons under 18 years of age must be accompanied by a parent or guardian.

Special Requests: We will endeavour to cater for special requests but unfortunately, we cannot guarantee that these will be met.

Visitors: Are more than welcome! Please have guests sign in at the office. Visitors staying overnight can be added to your booking at an additional cost.

Maximum number per unit: The number of people accommodated in each unit must not exceed the number of beds available. A maximum of 6 people is allowed per site.

Minimum Stay Information: minimum booking periods may apply.

Promotional codes, vouchers and membership discounts: Only one promotional/membership offer can be redeemed on any booking. Individual terms and conditions apply.

Linen: For cabin bookings the tariffs quoted include linen, all main beds are made up with towels provided. Single beds and bottom bunk beds are made up with towels provided. If requiring to use the top bunk bed, a linen pack will be supplied free of charge upon request.

Pets: Pets are welcome for site bookings (i.e. Caravan's, Motorhomes and Campervans), and at the Park Manager's discretion. Due to health regulations, pets are not permitted in our cabins or other facilities. For more information please contact our park directly.

Servicing of rooms: For stays of 7 nights or longer, a room service may be requested. Please contact the Park to schedule a service.

Damages/Loss: All registered guests shall be liable for any loss or damage to the appliances, furniture, keys/passes, fixtures and fittings in the accommodation. General wear and tear excluded. A fee may apply if excessive cleaning is required after departure.

Behaviour: Windsor Gardens Caravan Park reserves the right to refuse entry, to immediately evict any guest, visitor or member of the public for any anti-social behavior. Such behavior may include but not limited to causing damage, disturbing other guests, using unacceptable language or otherwise breaking Park Rules. Alcohol may be consumed on your allocated site or cabin and in the camp kitchen and BBQ areas only. Drunken or disorderly behavior or possession or use of drugs will not be tolerated.

Park Facilities

BBQs and the Camp Kitchen: Facilities are supplied for your use and enjoyment – they are regularly cleaned but please look after them and keep them as clean and tidy as possible so others may use and enjoy them too. Refer to park map for opening times.

Fire Regulations: For safety reasons, all drawbars must face the roadway.

Smoking: Smoking is prohibited in all of the cabins or inside other park facilities including the amenities blocks, camp kitchen and near the playground area. If you need to smoke please use the ashtrays provided, outdoors only and be mindful of other guests. Additional cleaning fee will apply for smoking inside your cabin.

Car Parking: Each accommodation site is equipped for one vehicle per site/cabin. Please park any additional vehicles or trailers in our guest car park.

Noise: Please keep noise to a minimum after 10pm in respect of other guests.

Children: Infants 2 years of age and under are free of charge.

Personal Belongings: Windsor Gardens Caravan Park takes no responsibility for the loss or damage of any personal items. Please remember to lock your cabin, caravan and/or vehicle when not occupied.

Windsor Gardens Caravan Park is part of the Caravan Op Co PTY LTD (ABN: [84 624 973 922](#)).

We may update the terms and conditions at any time by posting the updates on this page.

Acceptance of an accommodation booking is acknowledgement and agreement to these terms and conditions.

Disclaimer:

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